



# DGM20 Firmware Upgrade



## Upgrade Steps

### Step 1

DGM20 uses a USB Type C cable to connect directly to a computer (Windows)

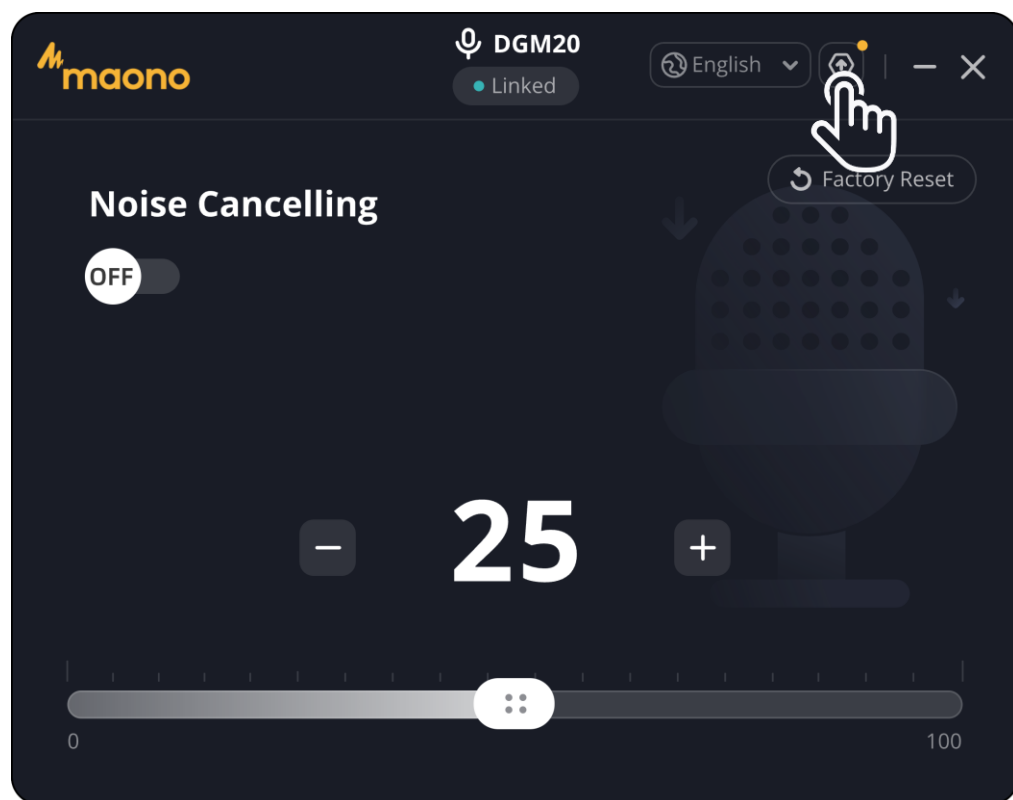


**\* Do not use the HUB connection, which may cause the device connection to be unstable**



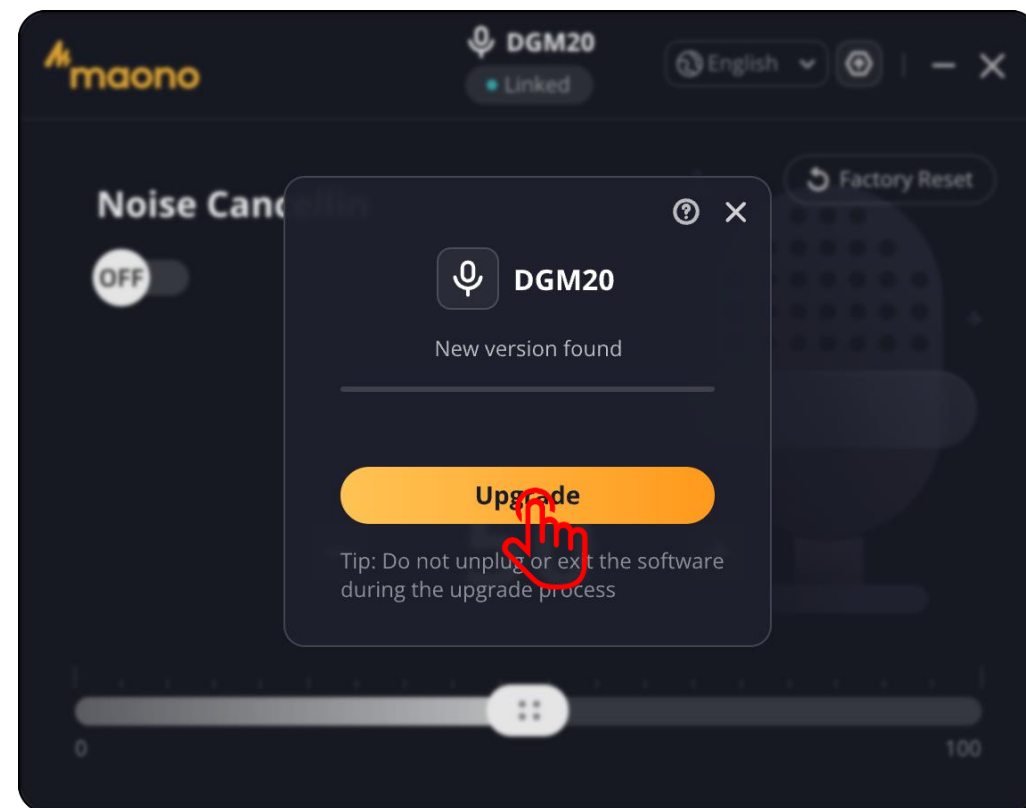
## Step 2

Open the upgrade program, there will be an upgrade prompt in the upper right corner, click on the position shown in the figure



## Step 3

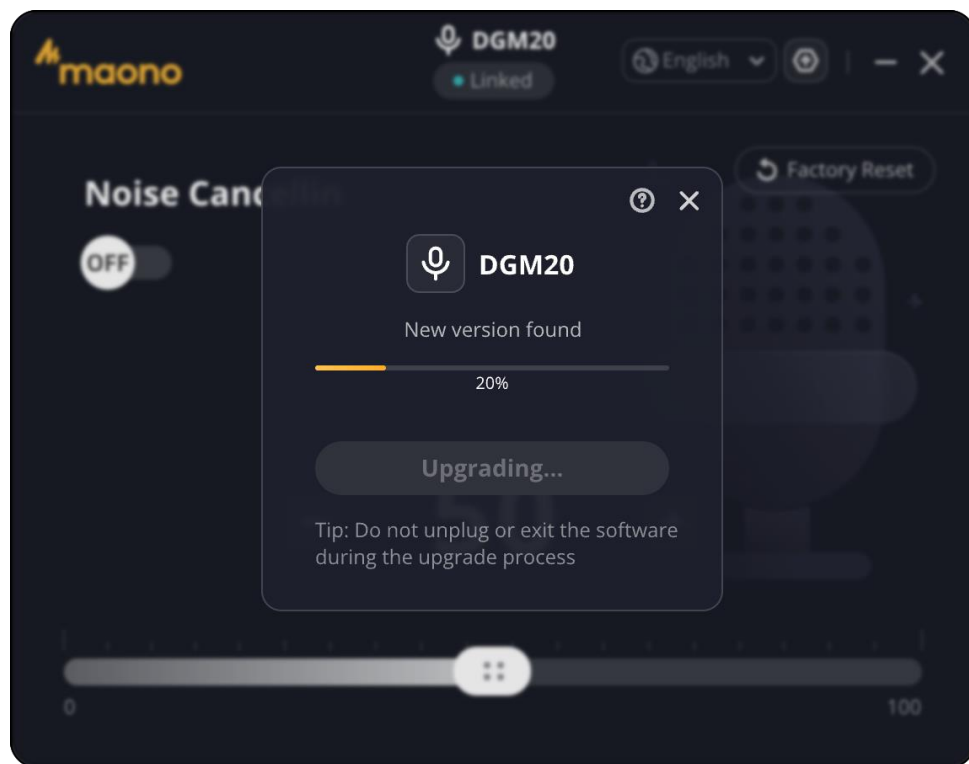
There is a new version, click Upgrade





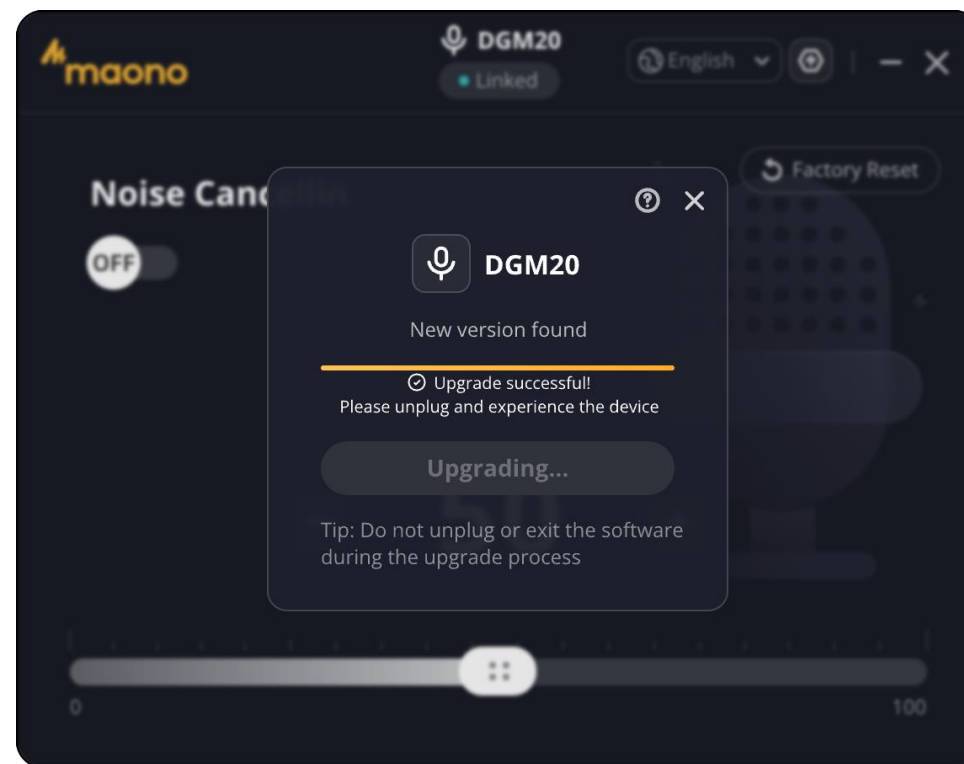
## Step 4

### Upgrading...



## Step 5

After the upgrade is successful, please plug and unplug the connection between the DGM20 and the computer once, and it can be used normally





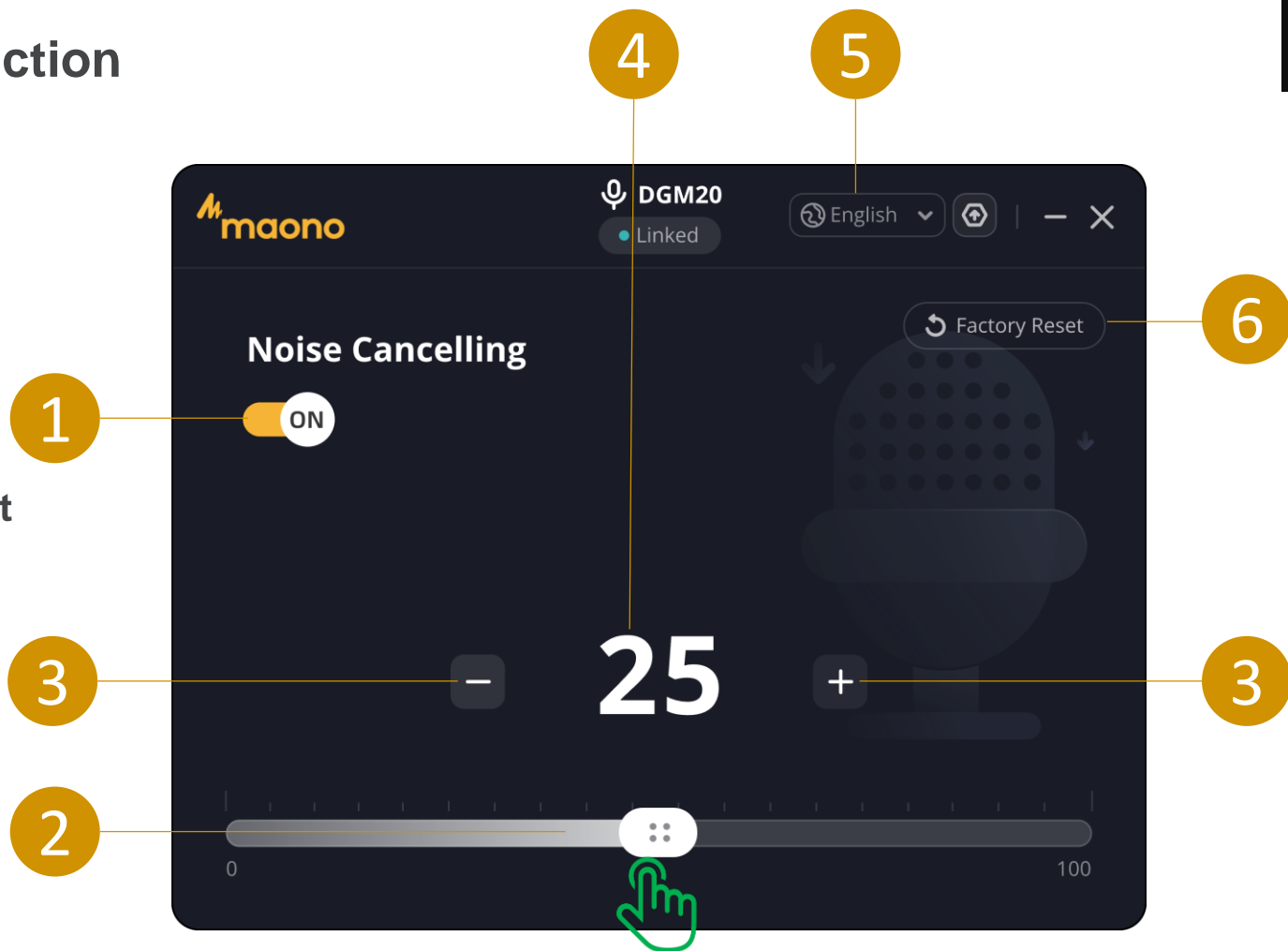
## How to use the noise cancelling function

### Step 6

1. Turn on the microphone noise cancelling switch first (when turned off, the noise cancelling does not take effect)
2. Adjust the noise cancelling intensity, you can drag the slider to feel the noise cancelling effect
3. It can be fine-tuned by "+" or "-".
4. If there is a recommended value, you can enter it in one step (After the noise cancelling takes effect, the parameters will be written to DGM20 synchronously, which is not required Keep the noise cancellation tool open)

### Others

5. Select the language version
6. If you click "Factory Reset" noise cancelling function will return to the default state, please turn on the switch to re-enable



**If you have successfully upgraded, then there is no need  
to continue reading below**

**The following is for the little buddies who failed to upgrade**

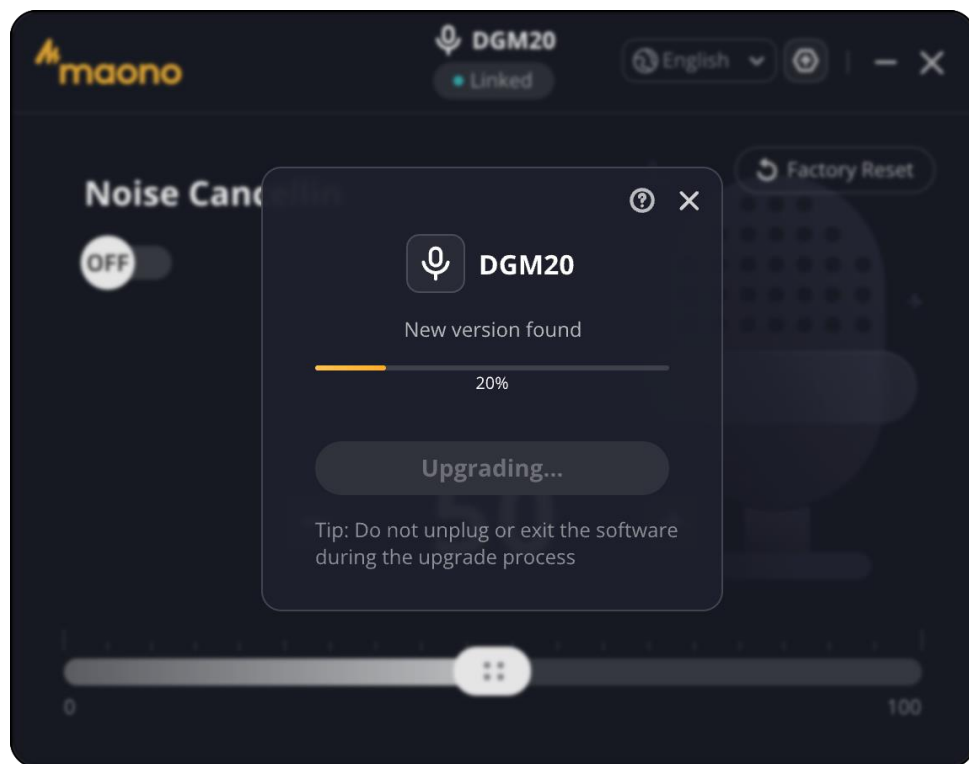




Continue below

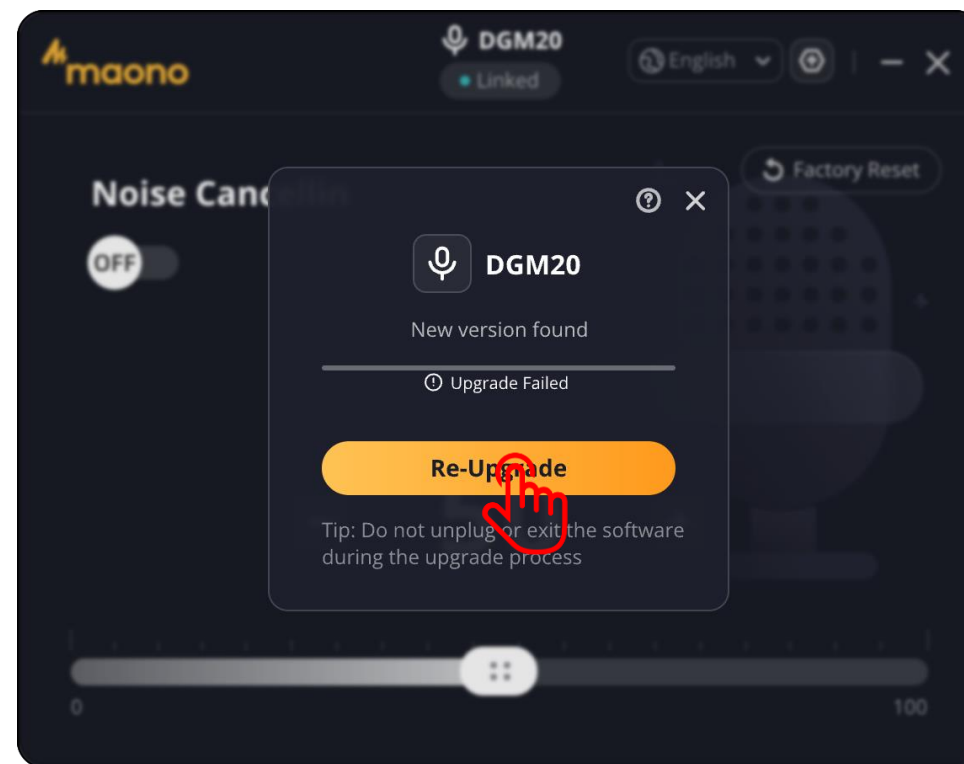
### Step 4.1

Upgrading...



### Step 5.1

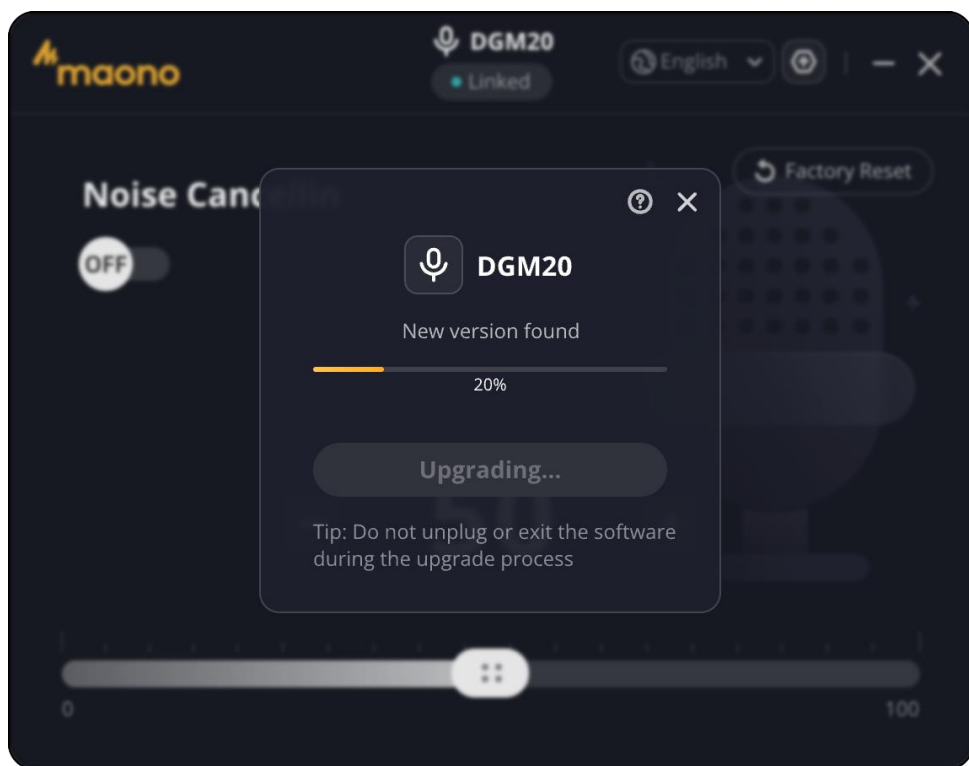
The upgrade failed, disconnect the data cable of the DGM20, reconnect the computer, and click "Re-upgrade"





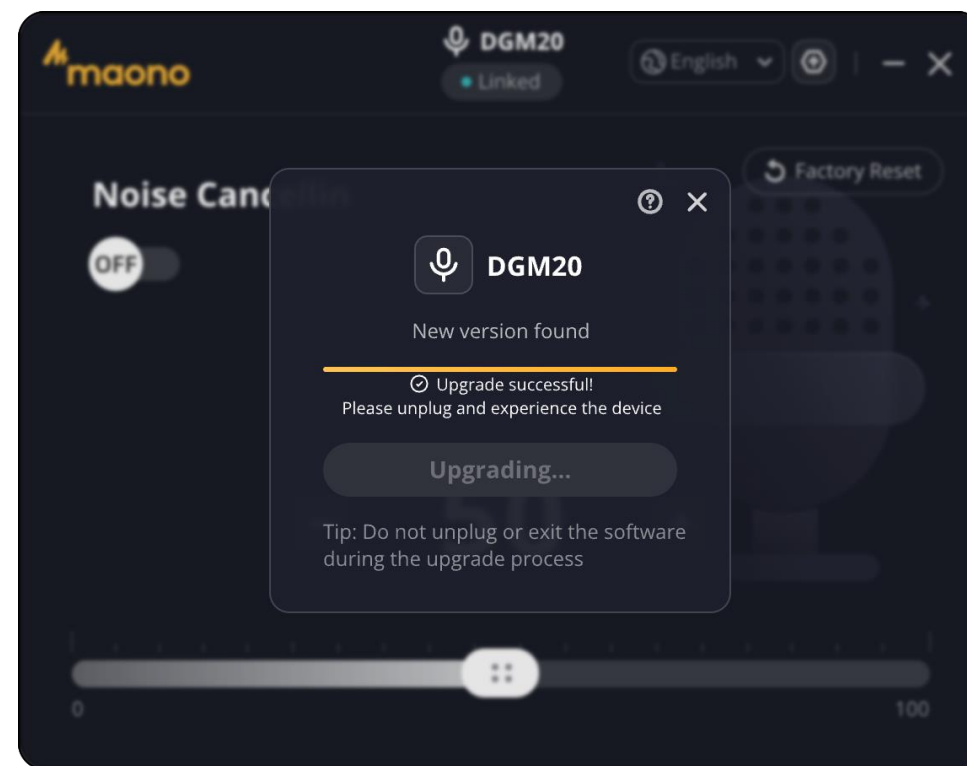
## Step 4.1

### Upgrading...



## Step 5.1

After the upgrade is successful, please plug and unplug the connection between the DGM20 and the computer once, and it can be used normally







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